

DDsteel SIA – Terms of Sale and Privacy Policy

1. General Information

This website, <https://ddsteel.lv>, is owned and operated by **DDsteel SIA**, registered in Latvia.

Company registration number: XXXXX

Registered office: Ganību Dambis 22C

Email: info@ddsteel.lv

Phone: +37128896094

By placing an order with DDsteel SIA, you agree to these Terms of Sale and Privacy Policy.

2. Orders and Quotations

2.1. All quotations issued by DDsteel are valid for a limited time (as stated in the offer) and are subject to material availability.

2.2. Orders are accepted only after written confirmation by DDsteel.

2.3. DDsteel reserves the right to refuse or cancel an order for any reason, including stock unavailability or incorrect pricing.

3. Prices and Payment

3.1. All prices are listed in euros (EUR) and exclude VAT unless otherwise stated.

3.2. Payment terms are specified in the quotation or invoice.

3.3. Payment must be made in full before goods are released or delivered, unless a credit agreement is in place.

3.4. DDsteel retains ownership of goods until full payment is received.

4. Delivery

4.1. Delivery times are approximate and depend on stock, transport conditions, and external factors.

4.2. DDsteel is not liable for delays caused by suppliers, transport companies, or force majeure circumstances.

4.3. The buyer must inspect goods upon delivery and immediately report any visible defects.

5. Returns and Cancellations

5.1. Returns are accepted only with prior written approval.

5.2. Standard materials may be returned within 30 days if unused and in original condition.

5.3. Custom or cut-to-size materials are **non-returnable**.

5.4. Any transport or restocking costs shall be covered by the customer.

6. Product Quality and Warranty

6.1. All goods are supplied according to agreed specifications and applicable industry standards.

6.2. DDsteel guarantees that materials correspond to the provided certificates (if applicable).

6.3. Any claim regarding material defects must be made in writing within 7 days after delivery.

7. Limitation of Liability

DDsteel is not responsible for indirect, incidental, or consequential losses, including but not limited to loss of profit, downtime, or damage caused by misuse of the product.

8. Data Protection and Privacy Policy

8.1. DDsteel respects your privacy and handles personal data in accordance with the **General Data Protection Regulation (GDPR)**.

8.2. We collect only the data necessary to process orders, issue invoices, and deliver goods (such as name, company, contact details, and delivery address).

8.3. Your data will not be sold, shared, or transferred to third parties except for service providers directly involved in fulfilling your order (e.g. transport companies).

8.4. Customers may request correction or deletion of their personal data by contacting info@ddsteel.lv.

8.5. Data is stored securely and only for as long as necessary for legal and accounting purposes.

9. Governing Law

These Terms are governed by the laws of the Republic of Latvia.

Any disputes arising from sales or deliveries shall be settled amicably or, if necessary, in the courts of Latvia.

10. Contact

For any questions about orders, deliveries, or data protection, please contact:

info@ddsteel.lv

+37128896094